

City of Falls Church

NEW RESIDENT CHECKLIST

SET UP YOUR NEW HOME

- Electricity: Dominion Energy**
www.dom.com
866-366-4357

- Gas: Washington Gas**
www.washingtongas.com
844-WASHGAS (927-4427)

- Water/Sewer: Fairfax Water**
www.fairfaxwater.org
703-698-5800

- Internet/Cable/Phone Options**
 - Cox Communications**
www.cox.com
703-480-1798
 - RCN**
www.rcn.com
800-746-4726
 - Verizon FIOS**
www.fios.verizon.com
877-436-5409

Satellite providers are also available.

GOVERNMENT SERVICES

- Register your vehicle in Virginia**
www.dmvnow.com
804-497-7100

- Register your vehicle with the City of Falls Church**
www.fallschurchva.gov/VehicleReg
703-248-5019 (TTY 711)

- Purchase a Vehicle Decal**
www.fallschurchva.gov/Decal
703-248-5046 (TTY 711)

- Obtain a Dog License**
www.fallschurchva.gov/DogLicense
703-248-5046 (TTY 711)

- Register to Vote**
www.fallschurchva.gov/Vote
703-248-5085 (TTY 711)

- Trash/Recycling Collection**
Department of Public Works provides curbside collection every Wednesday for all residential customers. Visit www.fallschurchva.gov/curbside or call 703-248-5160 (TTY 711).

- Compost Collection**
Weekly Curbside Compost Collection is available to residential customers via The Compost Crew. Cost is \$6 a month. Visit www.compostcrew.com to sign-up.

- Alert Falls Church**
Sign-up to receive email or text notifications in the event of weather emergencies, police incidents, and more.
www.fallschurchva.gov/alerts



IMPORTANT PHONE NUMBERS

All phone numbers are (TTY 711) accessible.

Police/Fire (Emergencies).....911

Police Non-Emergency.....703-241-5053

Fire Non-Emergency.....703-532-2672

City Hall (general).....703-248-5000
Building Safety Division..... 703-248-5080
Commissioner of the Revenue.....703-248-5450
Community Center.....703-248-5200
Court Services.....703-248-5096
Elections.....703-248-5085
Fire Marshal.....703-248-5058
Housing & Human Services.....703-248-5005
Human Resources.....703-248-5127
Library..... 703-248-5030
Recreation and Parks.....703-248-5077
Sheriff.....703-248-5111
Solid Waste Hotline.....703-248-5160
Treasurer.....703-248-5046
Water (Fairfax Water).....703-698-5800

HOURS AND LOCATIONS

City Hall

300 Park Ave., Falls Church, VA 22046
Monday-Friday, 8:30am-5pm

Community Center

223 Little Falls St., Falls Church, VA 22046
Monday-Thursday: 8am - 10pm
Friday: 8am - 11pm
Saturday: 8:30am - 11pm
Sunday: noon - 6pm (January - March)
2pm - 6pm (April - December)

Mary Riley Styles Public Library

120 N Virginia Ave., Falls Church, VA 22046
Monday-Thursday: 10am - 9pm
Friday & Saturday: 10am - 6pm
Sunday: 1pm - 6pm

FIND US ONLINE

Website Instagram
www.fallschurchva.gov @FallsChurchGov

Facebook Twitter
@CityofFallsChurchGov @FallsChurchGov

ADDITIONAL CITY PROGRAMS AND SERVICES

Boards and Commissions: Residents help aid in the development of City policy through service on City and regional committees, boards, and commissions. See open Board and Commission opportunities at www.fallschurchva.gov/Vacancies.

City Council: The City of Falls Church operates under the Council-Manager form of government. Political authority is vested in the seven-member City Council, who are elected to four-year terms. www.fallschurchva.gov/CityCouncil

Commissioner of Revenue: The Commissioner of Revenue handles business taxes, personal property assessments, and assists with income tax filing. www.fallschurchva.gov/COR or 703-248-5450 (TTY 711)

Community Planning: Formerly known as Development Services, the Community Planning office handles long-range planning, zoning policy efforts, and more. www.fallschurchva.gov/CPEDS or 703-248-5080 (TTY 711)

Falls Church City Public Schools (FCCPS): There are five public schools in the City of Falls Church, serving some 2,700 students. FCCPS is known as one of the premier K-12 International Baccalaureate school systems in the nation. Parents should enroll school-age children as soon as they arrive in the City. www.fccps.org or 703-248-5600

Focus on Falls Church Newsletter: A weekly eNewsletter sent by the Office of Communications that provides updates on City programs and initiatives. Visit www.fallschurchva.gov/Focus to see past newsletters and to subscribe.

Housing and Human Services: HHS helps residents improve their quality of life through various programs and resources providing guidance and assistance. www.fallschurchva.gov/HHS or 703-248-5005 (TTY 711)

Mary Riley Styles Public Library: The library lends books, DVDs, audiobooks, eBooks, music, and more to residents with a library card, which can be obtained for free. The library also offers a range of adult and children's programs on a daily basis. www.fallschurchva.gov/Library or 703-248-5030 (TTY 711)

Police Department: The City's 33 sworn officers help reduce incidents of crime in Falls Church while operating many community and prevention programs. www.fallschurchva.gov/Police or 703-241-5033 (TTY 711)

Public Works: Core functions include street and sidewalk maintenance; traffic signals and signage; solid waste management; storm water and sanitary sewer maintenance; urban forestry services; City building/fleet upkeep; and more. www.fallschurchva.gov/PublicWorks or 703-248-5350 (TTY 711)

Recreation and Parks: Offers a year-round program of recreational and leisure-time activities for all age groups and interest levels. Also manages 15 neighborhood parks, the Cherry Hill Farmhouse, and the Community Center. www.fallschurchva.gov/Recreation or 703-248-5077 (TTY 711)

Special Events: The Recreation and Parks Department sponsors several special events throughout the year, including the Memorial Day Parade and Festival, Concerts in the Park, the Falls Church Fall Festival, and a year-round Farmers Market held every Saturday morning at the City Hall Parking Lot.

Treasurer's Office: The Treasurer's Office handles tax billing, tax relief, and collections for taxes and other fees, such as parking tickets and dog licenses. www.fallschurchva.gov/Treasurer or 703-248-5046 (TTY 711)

Volunteer Opportunities: From environmental programs to the Library, there are several ways for a resident to volunteer their time and efforts to the City. www.fallschurchva.gov/Volunteer

Voter Registration and Elections: Update your voter registration status, learn about upcoming elections, absentee and early voting, and find your polling locations at www.fallschurchva.gov/Vote or 703-248-5085 (TTY 711).

